

## CPARS PERFORMANCE EVALUATION SHEET

**Contractor:** Environmental Quality Management, Inc.

**Contract #:** EP-S6-07-01

**Evaluation Period:** Year 6 (5/29/2012-5/28/2013)

**TO Number and Title:** Avery Landing R10 Cross-over; P.O. No. 030268.0126

**COTR/OSC Name:** Earl Liverman, EPA, R10

### Emergency and Rapid Response Services (ERRS)

#### **PURPOSE**

The purpose of this contract is to provide fast responsive environmental cleanup services for releases of hazardous substances/wastes/contaminants/materials and petroleum products/oil for Region 6 (Texas, Louisiana, Arkansas, Oklahoma and New Mexico). Environmental cleanup response to natural disasters and terrorist activities may also be required under this contract. A regional "cross-over", a response in another EPA region, may be requested under this contract. Under rare circumstances international responses may be required.

#### **AUTHORITY**

Under the authority of Section 104 of the Comprehensive Environmental Response, Compensation, and Liability Act (CERCLA) or Superfund of 1980, as amended by the Superfund Amendments and Reauthorization Act (SARA); Section 311 of the Clean Water Act (CWA), as amended by the Oil Pollution Act (OPA) of 1990; Subtitle I of the Resource Conservation and Recovery Act (RCRA) and pursuant to the National Oil and Hazardous Substances Pollution Contingency Plan (NCP) (40 CFR Part 300); Presidential Decision Document (PDD) # 39; the Robert T. Stafford Natural Disaster Act; the Homeland Security Act of 2002; Homeland Security Presidential Directive 5 ("HSPD-5") and pursuant to the Federal Response Plan (FRP); and in accordance with any reauthorizations or amendments to any of the above named statutes and new response legislation, the Environmental Protection Agency (EPA) has been delegated the responsibility to undertake response actions with respect to the release or threat of release of oil, petroleum products, hazardous substances, or pollutants and contaminants, that pose an actual or potential threat to human health or welfare, or to the environment. EPA is responsible for conducting evaluations and cleanups of uncontrolled hazardous substance sites. In addition, the EPA has the authority pursuant to Emergency Support Function (ESF) #10 and other laws to help and/or mitigate endangerment of the public health, welfare or environment during emergencies or natural disasters and to support states and communities in preparing for responses to releases of oil, petroleum products and hazardous substances and to provide response and removal services in response to incidents involving weapons of mass destruction, acts of terrorism, and nuclear, biological and chemical incidents and Federally Declared Disaster incidents.

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<b>RATINGS:</b> Dark Blue/    Purple/    Green/    Yellow/    Red/ Exceptional    Very Good    Satisfactory    Marginal    Unsatisfactory	
<b><u>A BRIEF NARRATIVE EVALUATION IS REQUIRED TO SUPPORT ADJECTIVAL RATING FOR EACH RATING CATEGORY.</u></b> Limit narrative to no more than 2000 characters for each category	
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<b>I. PERFORMANCE CATEGORIES:</b> Circle one rating per performance criterion using the rating scale.	
<b>1. <u>QUALITY OF PRODUCT OR SERVICE</u></b>	
Rating: <u>Exceptional</u> Very Good    Satisfactory    Marginal    Unsatisfactory	
Evaluation Rating Definitions:	
Dark Blue/ Exceptional	Performance meets contractual requirements and exceeds many to the Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor was highly effective.
Purple/Very Good	Performance meets contractual requirements and exceeds some to the Government's benefit. The contractual performance of the element or sub-element being assessed was accomplished with some minor problems for which corrective actions taken by the contractor was effective.
Green/ Satisfactory	Performance meets contractual requirements. The contractual performance of the element or sub-element contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
Yellow/ Marginal	Performance does not meet some contractual requirements. The contractual performance of the element or sub-element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions. The contractor's proposed actions appear only marginally effective or were not fully implemented.
Red/ Unsatisfactory	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The contractual performance of the element or sub-element contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.
R6 ERRS contractor EQM demonstrated exceptional adaptability with meeting the cross-over needs to support the Region 10 Avery Landing Removal Action. Effectively anticipated and understood R10's expectations, thus ensuring exceptional responsiveness to requests for assistance and high quality deliverables. For example, John Foster worked diligently with R10 ERRS project personnel (Jason Coury, Brad Coury, Ron McManamy, & Laurie Telin) to accommodate R10's preference for organizing and presenting data and to use R10's existing provisional rate structure thus avoiding issues that might have otherwise occurred with future cost tracking and cost recovery efforts. John also provided status reports during monthly R6 project meetings, thus ensuring that project coordination and demands were achieved between R6 and 10 in effective and efficient ways.	

## 2. COST CONTROL

Rating: Exceptional   Very Good   Satisfactory   Marginal   Unsatisfactory

### Evaluation Rating Definitions:

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At all appropriate levels within EPA and EQM, R6 worked closely with R10 to coordinate cross-over assistance, thus ensuring realistic budget, schedule, and staffing estimates and timely notification and support when budget, schedule, and/or staffing increases were required.



### 3. TIMELINESS OF PERFORMANCE

Rating: Exceptional   Very Good   Satisfactory   Marginal   Unsatisfactory

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The issuance of cross-over assistance and support was provided in a prompt and coordinated manner thus avoiding any adverse impacts on the continuity of field activities.

#### 4. BUSINESS RELATIONS

Rating: Exceptional   Very Good   Satisfactory   Marginal   Unsatisfactory

##### Evaluation Rating Definitions:

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R6 demonstrated that it is fully committed to both R10 and EPA as evidenced by the prompt response and coordination between regional contracts and personnel associated with the request for cross-over assistance. This interaction reflected an understanding of the urgency of the matter, as well as a thorough and complete understanding of EPA's policies, procedures, and expectations.

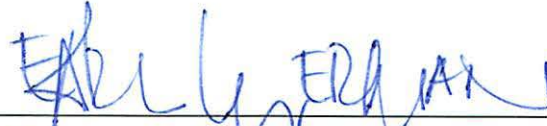
**II Overall Rating for the Task Order by COTR/OSC**

Rating: Exceptional Very Good Satisfactory Marginal Unsatisfactory

COTR/OSC Comments/Recommendations:

The overall effort displayed by EQM with coordinating the cross-over support between R6 and R10 personnel was exceptional. There were no adverse impacts such as schedule delays or submission of erroneous documentation associated with the cross-over support. Further, R6's close coordination with R10, particularly given the unique cost tracking scheme for the multi-source project funding sources, ensured accurate accounting and the likely success of future cost recovery activities.

COTR/OSC Signature and Date:

  
2/21/12

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**III Overall Rating for the Task Order by PO**

Rating: Exceptional Very Good Satisfactory Marginal Unsatisfactory

PO Comments/Recommendations:

PO Signature and Date: \_\_\_\_\_